

Chorley's Santa Express Ticket Terms and Conditions

Sale of tickets

Tickets will be sold online at checkoutchorley.com. Tickets must be purchased in advance and cannot be purchased offline.

Admission

Entry to Astley Hall to meet Father Christmas will be via pre-paid ticket only. When you purchase your ticket(s) online you will exchange the ticket(s) for a wristband(s) at the land train stop. You will need to bring a paper or electronic copy of each ticket with you as proof of purchase, which will then be exchanged for a wristband. Children under 12 months will be allowed onto the land train and into Astley Hall to meet Father Christmas for free as long as they have reserved a free ticket in advance and they are accompanied by a paying adult with pre-purchased ticket. Children under 12 months will not receive a gift from Father Christmas. The Council reserves the right at its absolute discretion to refuse admission to the land train and/or Astley Hall.

Delivery

Tickets purchased online will be delivered via email. You must bring the email or a print out of the tickets with you to gain entry to the attraction.

Refunds

Refunds for tickets are not available unless the event is cancelled.

Cancellation/postponement

If the event is cancelled and not rescheduled, the Council will offer a refund of the face value of the sale price of the ticket subject to the liability clause. In the unlikely event that the event is cancelled or postponed an email will be sent to those persons who have bought a ticket online to inform them of the cancellation/postponement. Updates about the event will also be available at checkoutchorley.com. The Council do not guarantee that you will be informed of such cancellation before the date of the show.

Transfer/re-selling of tickets

You are not permitted to exchange, transfer or re-sell the tickets for commercial gain once you have purchased them. You are not permitted to transfer or exchange your ticket for another date for this event.

Venue rules and regulations

You must comply with the venue's and land train's rules and regulations that will be displayed at the venue and explained by the land train guard. The Council reserves the right at its absolute discretion to eject any person from the venue and/or land train who they consider not to be complying with the venue and land train rules and regulations or for any other reasonable cause. Liability In the unfortunate event that the event is cancelled the Council will only be liable for the face value of the ticket and not for any subsequent expenditure such as travel, accommodation or other costs incurred. The Council will not

accept liability for any indirect, special or consequential losses, including (for example) loss of profits, revenue, contracts, data or goodwill. The Council accepts no liability for failure to perform any obligations that is caused by events out the Council's reasonable control (Force Majeure Event) which includes but is not limited to an act of God, war, insurrection, riot, civil disturbances, acts of terrorism, fire, explosion, flood, national mourning, theft of essential equipment, malicious damage, strike, lock out, weather, third party injunction, national defence requirements, acts or regulations of national or local governments.